



## **NATIONAL ASSEMBLY**

### **QUESTION FOR WRITTEN REPLY**

**QUESTION NUMBER: 3359 [NW3751E]**

**DATE OF PUBLICATION:**

**3359. Mr R A Lees (DA) to ask the Minister of Finance:**

- (1) What are the details of all passengers who were prevented from boarding SA Airways (SAA) flights from Munich to Johannesburg on (a) 22 July, (b) 23 July and (c) 24 July 2017;
- (2) whether the specified passengers received any form of compensation for being prevented from boarding the specified flights; if not, why not; if so, what amount in compensation was awarded to each passenger;
- (3) whether all affected passengers received the compensation immediately in Munich; if not, what are the relevant details of the payment arrangements;
- (4) whether all affected passengers have received compensation; if not, (a) why have compensation payments not been made to all affected passengers, (b) by which date will payments be made and (c) how will payments be made?

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### **Reply:**

(1) **Refer Annexure A.**

(2) Yes. All passengers received EUR600 in form of vouchers as per EU regulations. In addition they were accommodated in hotels and provided with meal vouchers.

(3) Yes. The vouchers were handed over to the passengers in Munich.

(4) Yes. All affected passengers received compensations in the form of vouchers for EUR600.